

March 2020

Dear customers,

First of all let me wish you all that you, your family and your friends stay healthy during this time. That is the first and most important thing at this time. Today we have to deal with a special situation, a situation where we don't know how long it will last and how it will develop in the future. Our governments are taking measures aimed at to stop the growth of the infection rate and they will adjust these measures according to the situation. To lower the risk of our employees we ordered the ones who can, to work from home. We know that this is not an ideal solution, but we ask you to bear with us and call our sales managers or send E-mails in case you may not be able to reach our customer service.

We would like to assure you that for the time being Production, Customer service, Sales managers and Logistics will continue to work and service your needs.

However, we anticipate lower demand until some measures are lifted and we will have to adjust our capacities and sourcing of raw material for production to deal with this situation. Therefore we may not always be able to deliver every article within the time you are used to. Please consider that when placing orders. We will find a solution together. If anything of the above mentioned changes we will inform you timely.

We would like to thank you for being our valued customer and hope that we will get through these very exceptional times together.

With best regards



ppa. Markus Stephan
plant manager



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